

Engagement Data Collection for the Drop-Off Analysis: Steps 10-12 Script

Slide 1:

This presentation focuses on the part of the drop-off analysis that is centered around engagement which includes steps 10 through 12 in the toolkit. The toolkit doesn't have a step 12 exactly, but you will see what I add in this presentation.

Slide 2:

Step 10, is where you record how many people entered the program and started treatment, or some service. You would not count people who accepted the program and then never show up or if they disappear. Step 10, is the number that tells you how many you are truly serving, meaning how many have engaged with the program.

To get this number you may have to go through the families in your collaborative court program and consider whether they are actively participating or not. Your team will have to decide what actively participating means.

Make a note in the consideration's column, what your team decides what actively engaged means.

You should include a racial breakdown of these numbers in the consideration's column as well.

Slide 3:

Step 11, you are counting how many did not complete the program because they either opted out, were terminated, or you are unable to locate them.

This does not include ineligible participants unless they were terminated from the program due to an ineligibility after joining.

In the consideration's column, again, include a racial breakdown. You can also include any notes about specific issues families encounter that might prevent them from completing the program.

Slide 4:

There isn't a step 12 on the toolkit, but I like to include successful completions of the program as a step 12. Yes, the drop-off is looking to see who doesn't enroll or engage in the program but looking at who did enroll and engage can also be informative. In your considerations column for step 11, you can make a note of who successfully completed your program, and you can determine what success means with your team. You should also look at these numbers with a race and ethnicity breakdown.

And that is the end of collecting your data. There are additional pages in the toolkit that can help with the next part of the drop-off, but as far as collecting the numbers go, you are finished.

Slide 5:

You finished collecting all the data! Take a breather.

Then look at your data and see if anything jumps out at you. Start to think about how you want to display and share the data with your team. Then prepare for the data discussion.

The data discussion is the topic of the next video!

